Vocabulary Guide:

Going to the doctors

**Covid–19 INFOMATION:**

**The main symptoms of Covid-19 are:**

1. **A high temperature –** This means you back or chest is very hot when you touch it.
2. **A new, continuous cough** – This means you are coughing a lot more than normal, or 3 coughing episodes in 24 hours.
3. **A loss or change of you taste or smell** – this means you cannot smell or taste anything, or things smell or taste different to normal.

  **If you have any of these symptoms:**

1. Get a Covid-19 test as soon as possible.
2. You and people you live with need to stay home and nobody can visit until you have the results.

For more information about Covid-19 please look at the NHS website:

<https://www.nhs.uk/conditions/coronavirus-covid-19/symptoms/#symptoms>

**Why might you go to the doctors?**

If you are in **pain:** a feeling if you have been hurt or if you are ill (sick)

If you have an **ache:** A **pain** that will not go away.

* **Examples -** I have stomach**ache**.

If you are feeling **sick -** physically **sick** or mentally sick

* **Examples** – I have stomach**ache**, I think I might be **sick.**

If you are feeling **ill –** you have an illness and not feeling very well (sick)

* **Examples** – I am **ill** so I will not be able to come to work today.

If a part of your body feels **sore:** It could hurt, and it may look red.

* **Example** - I have a **sore** throat.

If you have a **temperature:** If your body is too hot or too cold.

People normally have a **temperature** when they have an **illness.**

* **Examples** – I feel very weak and too hot, I think I have a **temperature.**

If you have a **fever:** when someone has an illness and have a high temperature.

* **Examples –** I am very hot I think I have a **fever.**

When you have a **wound:** an **injury** where a hole is made in the skin.

* **Example** - There **wounds** did not seem very serious.

When you have a **cut:** this is a **wound** usually caused by something sharp.

* **Examples** – They **cut** his finger using the scissors.

 They have a deep cut on her arm.

When you have a **bruise:** a brown, blue or purple colored patch on your skin that you can get after you hit something hard.

* **Examples** – They fell off their bike and got a big **bruise** on his knee.

**How to book an appointment at the doctors:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Receptionist: | You: |  |  |  |
| Good morning, can I help you please? | * I would like to make an appointment...
* I want to make an appointment.
* I need to make an appointment.
* Can I make an appointment?
* May I make an appointment?
* Would it be possible to make an appointment?
 | To see To talk to  | A doctorA Nurse | Please? |

**Think about what day you would like to see the doctor:**

|  |  |  |  |
| --- | --- | --- | --- |
| **Receptionist:** | **You:** |  |  |
| When would you like to book your appointment for? | Can I have an appointment for … | * Today...
* Today, it is urgent...
* Tomorrow morning...
* Tomorrow afternoon...
* Next week...
 | Please? |

**Things you might say if there is an appointment for the day you would like:**

|  |  |
| --- | --- |
| **Receptionist**  | **You** |
| Yes, we can book you in for that day, we will see you soon. Goodbye | * Thank you see you soon.
* Thank you for your help.
 |

**Things you might say if they cannot book you in for the day you want:**

|  |  |  |  |
| --- | --- | --- | --- |
| **Receptionist** | **You** | **Receptionist:** | **You:** |
| I am sorry but we cannot book you in for that day.Would you be available on a different day? | * Yes, I will be able to come in:
* Today
* Tomorrow
* Any day this week
* Next week
* No, I am sorry, but I cannot do another day.
 | We can book you in for then.Okay, let me speak with the Doctor...It looks like we can get you in. | That would be great, thank you for your help. Thank you for your help. |

**Helpful videos for going to the doctors:**

**YouTube -**

# Everyday English for ESL — Lesson Two — At the Doctor's

Link: [Everyday English for ESL — Lesson Two — At the Doctor's](https://www.youtube.com/watch?v=T2wwBbrLL7Y)



Making an Appointment - Speaking English Conversation (with exercise)

(more advanced)

Link: [Making an Appointment - Speaking English Conversation (with exercise)](https://www.youtube.com/watch?v=G07V0aOmWTI&t=79s)



# English Vocabulary for visiting the DOCTOR.

Link - [English Vocabulary for visiting the DOCTOR](https://www.youtube.com/watch?v=f2awG56LBxk&t=150s)





Reference:

NHS website. (2021, February 18). Symptoms of coronavirus. Retrieved 26 February 2021, from <https://www.nhs.uk/conditions/coronavirus-covid-19/symptoms/#:%7E:text=If%20you%20have%20any%20of,to%20have%20a%20test>.